

CVD Series			
External Video In (EXT) does not work but my other camera(s) do.			
Areas to look at include: Display Menu Controller External video input device and cable.			
		Yes	No
Step 1	Press the EXT button on the remote. Does the screen change to a blue screen?	Go to step 3	Go to step 2
Step 2	Has the external video input been turned on in the menu? Refer to your operators guide for instructions on turning EXT IN on.	Go to step 5	Turn EXT IN on and retest
Step 3	Check the video input cable. Is your device connected to the video in RCA connector?	Go to step 4	Connect and retest
Step 4	Check you external device. Is it working properly?	Go to step 5	Repair and retest
Step 5	Contact your Intec service rep. They may offer additional information or ask you to return your controller and or remote for service.		
Note: When using a CVS100 or CVS102 controller you must use the CVR100 remote. When using a CVS500 controller you must use the CVR500 remote. If you are not using the correct remote replace and retest.			